Better Than My Wishes

Mitch will speak about challenges in Military and Federal IT acquisition and how the demands of a 30 year military career challenged his marriage and shaped his faith journey.

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LUNCHEON CBMC Metro South Presents Mitchell C. Ekstrom,

LCDR, USCG (Ret.)



Product Support Manager, U.S. Navy Enterprise Resource Planning Program

Mitch served in the active duty Coast Guard for over 30 years; attaining ranks of Chief Petty Officer, Chief Warrant Officer and Lieutenant Commander. He then entered a second career as a Supervisory Logistics Management Specialist with the Coast Guard. He holds a degree in Management from the University of Maryland, University College, as well as a Master's degree in Business Administration, with a concentration in logistics, from Touro University International. In November 2009, he joined the Navy ERP Program Team as the Integrated Logistics System Manager. He achieved Level III certification in Life Cycle Logistics and, in 2011, was designated as one of the Navy's first wave of Product Support Managers, with significantly increased depth and breadth of duties.

Mitch's professional accomplishments include over 8 years of sea duty, the apex of which was as the Engineer Officer on a major Coast Guard Cutter. He also developed quality assurance policy and procedures for an Inventory Control Point, created leadership curricula, and modernized Coast Guard logistics management while concurrently enhancing Service compliance with the Chief Financial Officer Act. Mitch has led multiple continuity of operation exercises which have been praised by both Navy Test Commands and external audit agencies for their thoroughness and realism. He also led a Program working group to identify and eliminate process choke points in closing Help Desk tickets and implemented a Knowledge Management System to create a successful self-help capability for over 70,000 system users. These efforts roughly halved the Program's Help Desk backlogs and cleared a major hurdle to a successful Full Deployment Decision in Dec 2013.

Mitch is very active in his church and community, teaching and training teachers with Dave Ramsey's Financial Peace University, mentoring young couples, and serving the residents of a local nursing home. In his spare time, Mitch enjoys woodworking, horticulture, reading, guitar and song writing. He is married to his High School sweetheart, the former Cheryl Ann Cavin of Montibello, CA. They have three children and four grandchildren. He and Cheryl live in Bowie.

Come and bring a friend!

Date & Time: Thursday, March 13, 2014 Networking 11:30 AM Luncheon 12 Noon to 1:00 PM

Place: Eggcellence 2625 Housley Road, Annapolis, MD 21401

Please make your reservations early as there is limited seating: Please Call Erik Pettersen: 410-571-0789 or e-mail: <u>erik.pettersen@comcast.net</u>

Cost: \$16.00 if received in advance by Saturday, March 8, 2014; or \$18.00 at the door (space permitting)

Please make checks payable to CBMC; mail to: Erik Pettersen 135 Island View Drive, Annapolis, MD 21401 (Please include your email, phone number and guests' names)





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